

EB Docket 06-36

Attachments: Accompanying Statement explaining CPNI procedures

Attachment A
Statement of CPNI Procedures and Compliance

Jell Tel Inc.

Statement of CPNI Procedures and Compliance

Jell Tel Inc. ("Jell Tel" or "Company") provides telecommunications services to business and residential customers. The Company does not obtain, retain or use CPNI for marketing or any other purpose. Although the Company does have call detail records, it does not have any information regarding the calling or called party, and such information is not used for any marketing purposes. Jell Tel is committed to protecting the confidentiality of all customer information, including CPNI and call detail records. Company employees are prohibited from disclosing such information and the Company provides for disciplinary action for such violations, up to and including termination of employment.

The Company does not disclose call record information over the telephone.

The Company does not disclose detail records on-line.

The Company does not have any retail locations and therefore does not disclose call detail records in-store.

Should Jell Tel use CPNI for marketing in the future, it will follow the applicable rules set forth in 47 CFR Subpart U, including, if necessary, the institution of operational procedures to ensure that notification is provided and customer approval is obtained before CPNI, including call detail records, is used or disclosed.

Requests for call detail records by law enforcement agencies are only granted under subpoena.

To the extent the Company provides services in the future that involves CPNI or call detail records, the Company will ensure that it establishes procedures to notify law enforcement in the event of a breach of such CPNI, including call detail records, to ensure that notification is provided in the time period set forth in the FCC's rules, or if applicable, when so authorized by law enforcement. In addition, the Company would institute a process to record all breaches discovered and to provide notification to the United States Secret Service, FBI and customers, to the extent possible.

The Company did not have any breaches during 2018.

The Company has not taken any actions against data brokers in the last year.

The Company did not receive any complaints about the unauthorized release of CPNI or the unauthorized disclosure of CPNI, including call detail records, in calendar year 2018.

The Company has not developed any information with respect to the processes pretexters are using to attempt to access CPNI or call detail records.